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| **Use case** | Create order |
| **Actor** | Employee |
| **Pre-conditions** | The product already exists. |
| **Post-conditions** | The order has been made and the product(s) has been assigned through the sales’ line. |
| **Flow of events** | **System** |
| 1. The customer either calls or e-mails to buy. 2. The employee creates the customer 3. The employee makes an order and adds the customer’s ID to it. 4. Each and every product is packaged in a different box. | 1. The products and their amount are added to the “salesLine” 2. They’re added to the order, along with the ID of the customer. 3. The delivery status changes to “pending”. |
| **Alternative flow** | 2a. The product(s) is not available for the date wanted, so the employee contacts the customer for further information |